



Lake Community
Action Agency, Inc.
Celebrating 58 Years
of Serving Lake
County

2024

Helping People.....Changing Lives



ANNUAL
REPORT

Web site: www.lakecaa.org

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Greetings from Our Board of Directors President Louis C. Ward LCAA Celebrating 58 Years of Service 1966-2024

I am pleased to report the Lake Community Action Agency (LCAA) did exceedingly well in living up to our mission to help our clients become self-sufficient. The LCAA Board of Directors and staff, under the skillful leadership of Mr. James Lowe, Executive Director, have once again remained cited as one of the premier agencies fighting to improve the quality of life of Lake County residents through providing resources and opportunities for their growth.

Some of the notable accomplishments for the ending fiscal year include providing services that have impacted 6,918 individuals through programs administered by the agency. Those individuals were assisted with the following services and programs: Low-Income Home Energy Assistance Program (LIHEAP), Agency-Wide Family Self-Sufficiency Program, School Readiness and Voluntary Pre-kindergarten (VPK), Integrated Services Pilot Project Agreement with Career Sources Central Florida.

LCAA continues to partner with Spring Harbor and provided unsubsidized affordable housing for 48 families, generating cost savings of \$153,000.00 a year. We continue to provide a career database internet technology that assists local employers in their search for candidates to fill employment needs.

LCAA through its supportive housing initiative has provided housing assistance for 42 families who were homeless or facing homelessness. LCAA assisted 4,819 unduplicated individuals who were served through the administration of the Community Service Block Grant (CSBG), CSBG-CARES, CSBG-Integrated Services Pilot Project, Weatherization, Low Income Homes Energy Assistance Program (LIHEAP), City of Eustis Community Redevelopment Area (CRA) Program and City of Leesburg Community Redevelopment Area (CRA) Program.

In addition, LCAA secured \$10,000 in grant funds from a Jacobsen Foundation grant to provide educational assistance to at-risk low-income preschool children ages 1 to 5. We signed a \$350,000 partnership Agreement with City of Leesburg to provide rehabilitative Housing services for 12 Leesburg residents located in its Community Redevelopment Area of Carver Heights.

LCAA renewed its partnership Agreement with the City of Eustis for \$100,000 which will provide rehabilitative Housing services for 8 additional homes in the City of Eustis Community Redevelopment Area (CRA).

Obviously, the Board is blessed with active, dedicated volunteers and community partners who have been mobilized to help us provide much-needed services to our residents. Therefore, on behalf of the Board of Directors, I want to recognize the fruitful working relationship between the Board and the entire staff which helps LCAA maintain our successful legacy. Thank you for a job well done.

Louis Ward
LCAA Board President

“Continuing The Legacy 58 Years of Helping People.....Changing Lives”



It is with great pleasure and sense of pride and gratitude that I bring you greeting on this 58th presentation of the Annual Report to the Board of Directors and the Community of Lake County.

I also take this opportunity to recognize and salute the 60th anniversary of the “War On Poverty” and the Community Action Movement across this nation. Yes, over more than one thousand local and state agencies have been fighting this war and working to help reduce and eliminate the causes of poverty throughout this great nation.

As we close another year (2023-2024) of Helping People.....Changing Lives we here at Lake Community Action Agency have been and remain dedicated to this cause for more than 58 years. This year has been another challenging year as we continue to help families deal with the crisis of the now past three years. In spite of the challenges, we have been able to accomplish many of the strategic goals and objectives that have been set by the Board of Directors.

The coming year is going to be a difficult time for most of the nation as we will face the challenges of changes at the national level of our government. We will and must work together for the good of this great nation and the people we serve.

We are grateful for The Community Partnerships with local, state, and federal partners that continue to help us provide the many services to the children and families this past year and the past 58 years.

Certainly, my personal gratitude to the Board of Directors and staff for their continued dedication and commitment each and everyday to our mission and vision and improving the lives of the children and families in Lake County. Also, to our community financial supporters, we say **Thank You** for your continued belief in our work with your financial donations and support.

The “War on Poverty” that was declared in 1964 is not quite over. Today, more so than ever, we must continue to unify at all levels of our cities, counties, state and as that **One Nation Under God, with liberty and justice for us all.**

Thank you for allowing me to be part of this great Agency and Legacy. God Bless Lake Community Action Agency, Inc.

James H. Lowe, CCAP
Executive Director

Lake Community Action Agency's 2024 Board of Directors Roster

Board Officers:

Louis C. Ward - President
Mollie Cunningham - Vice President
Donna Bonaficino [for Mayor Amanda Boggus] - Secretary
Tanya Wilder - Assistant Secretary
Walter McGriff, Jr. - Treasurer
Tony Fields - Parliamentarian
Robert Ragin - Member-At-Large
Roxy Cruz - Finance Consultant
Derek A. Schroth, Esq. - Legal Consultant

Other Board Members:

Allison Berry
Bryan Broadway
Charles Brown
Kimberly Garry
Jean Ann Hand
Willie Hawkins
Pernell Mitchell
Martha Taylor

Lake Community Action Agency's

Sponsors

Robert Ragin

Deas Consulting LLC

City of Leesburg

New Jacob's Chapel

Community Development Corporation of Leesburg, Inc.

Mollie Cunningham

Hands to Heart Renovations, LLC

Jacobsen Foundation

Rand Management Company

Greenhouse Financial

United Southern Bank

Citizens First Bank

New Jacob's Missionary Baptist Church

Community Development of West Leesburg

About LCAA

Lake Community Action Agency, Inc. is a private non-profit corporation. The aim of LCAA is to stimulate a better focusing of all available local, State, private and federal resources upon the goal of enabling low- income families, senior citizens, and other individuals in rural and urban areas, to obtain the skills, knowledge, and motivation and secure the opportunities needed for them to become self-sufficient.

Our Mission Statement

Promoting self-sufficiency by reducing and eliminating barriers that contribute to the instances of poverty through a variety of programs to improve the standards of living.

Our Vision Statement

Lake Community Action Agency strives to become the premier agency in building partnerships that provide professional services to children and families.

The Promise of Community Action

“Community Action Changes people’s lives, embodies the spirit of hope, improves communities, and makes America a better place to live. We care about the entire community, and we are dedicated to helping people help themselves and each other.”

BALANCE SHEET

LAKE COMMUNITY ACTION AGENCY, INC

For the year ended September 30, 2024

-Unaudited-

ASSETS

Cash	140,997
Receivables	389,190
Fixed Assets (net of accumulated depreciation)	225,466

Total Assets **755,653**

LIABILITIES

Payables	226,350
Accrued Expenses	37,189
Right of Use Operating Lease	60,247

Total Liabilities **323,786**

UNRESTRICTED NET ASSETS

431,867

**TOTAL LIABILITIES
AND NET ASSETS**

755,653

STATEMENT OF SUPPORT, REVENUE AND EXPENSES

LAKE COMMUNITY ACTION AGENCY, INC

For the year ended September 30, 2024

-Unaudited-

SUPPORT AND REVENUE:

STATE OF FLORIDA

Department of Economic Opportunity	2,457,477
Department of Education	150,640

2,608,117

LOCAL AND PRIVATE

420,421

**Total Support and
Revenue**

3,028,538

EXPENSES:

PROGRAM SERVICES

Community Services	570,245
Emergency Home Repair/Weatherization	680,001
Home Energy Assistance	1,290,118
Home Water Assistance	194,344
Voluntary Pre-Kindergarten/School Readiness	263,191

**Total Program
Services**

2,997,899

SUPPORT SERVICES

Management and General

34,499

Total Expenses

3,032,398

INCREASE / (DECREASE) IN UNRESTRICTED NET ASSETS

(3,860)

1966 – 2024 Fifty-Eight Years – The Legacy Continues: Community Services Block Grants Programs: CSBG

LCAA provided services that have impacted 6,918 individuals through the programs administered by the agency.

LCAA assisted 2,001 families with Low Income Home Energy Assistance Program (LIHEAP).

LCAA assisted 1,882 families through Agency-Wide Family Self-Sufficiency Program.

LCAA assisted 30 households with weatherization and home repair throughout Lake County.

LCAA moved 32 families to full self-sufficiency through education, training, and gainful employment.

LCAA assisted 51 total at-risk School Readiness and Voluntary Pre-kindergarten (VPK) low-income children ages 1 to 5 with educational services.

LCAA continued its relationship with the Florida Commerce and CareerSource Florida DEO.

LCAA through its formalized Integrated Services Pilot Project Agreement with CareerSource Central Florida assisted 58 individuals with training and job placement, 42 have completed with credentials, and 32 placed on jobs.

LCAA continues to maintain its partnership with Spring Harbor Apartments to provide unsubsidized affordable housing for 48 families, generating cost savings of \$153,000.00 a year.

LCAA continues to provide a career database internet technology for assisting local employers in finding suitable candidates to fill employment needs.

LCAA has provided soft skills training for job retention and employment for 58 individuals.

LCAA continues its partnership with Lake Sumter Center for Workforce Acceleration and Innovation to assist potential employers in Lake and Sumter counties in filling their jobs demands in the areas of Health services, Agribusiness, Renewable Energy, Transportation Logistics and Education.

LCAA continued its relationship with the Central Florida Health Alliance and provided job referrals for 25 individuals in health-related fields.

LCAA through its supportive housing initiative has provided housing assistance for 42 families that were homeless or facing homelessness.

LCAA continued its formalized partnership agreement with Southern Technical Institute to combat the growing need and shortage for Healthcare professionals in the areas of Nursing and Certified Nursing Assistants (CNA's).

LCAA assisted 4,819 unduplicated individuals were served through the administration of the Community Service Block Grant CSBG), CSBG-CARES, CSBG-Integrated Services Pilot Project, Weatherization, Low Income Homes Energy Assistance Program (LIHEAP), City of Eustis Community Redevelopment Area (CRA) Program and City of Leesburg Community Redevelopment Area (CRA) Program.

LCAA secured \$10,000 in grant funds from Jacobsen Foundation grant to provide educational assistance to at-risk Low- Income pre-school children ages 1 to 5.

LCAA signed a \$350,000 partnership Agreement with City of Leesburg to provide rehabilitative Housing services for 12 City of Leesburg Residence located in its Community Redevelopment Area of Carver Hights.

LCAA renewed its partnership Agreement with City of Eustis for \$100,000 to provide rehabilitative Housing services for 8 additional homes in the City of Eustis Community Redevelopment Area (CRA).

We are very proud of the continuous active, dedicated volunteers and community partners that have been mobilized to help us provide the many different services and the local in-kind.

Who We Serve 2023 - 2024

Lake Community Action Agency is dedicated to serving the needs of its Community by empowering those with lower incomes to attain and maintain self-sufficiency through a variety of programs. Poverty can affect anyone at any time; the following is an illustration of the Lake Community Action Agency clients served in Lake County.



Family Type

Most Households served were headed by single-parent females.

Single Parent Female	40%
Single Parent Male	02%
Two- Parent Household	14 %
Single Person	32%
Two Adults/No Children	08 %
Other	04%

Ethnicity/ Race

Clients are from a variety of ethnic backgrounds representing the diverse communities within our county.

African American	53%
White	35%
Native American	.07%
Multi-Race	11%
Asian	.22%
Native Hawaiian and Other Pacific Islander	.43%
Other	.28%

AGE

The majority of our clients were adult high school graduates between the ages 24 to 44 and young children under the age of 12.

0-5	21%	18-23	5%	55-59	8%	70 +	2%
6-11	15%	24-44	24%	60-64	3%		
12-17	12%	45-54	10%	65-74	0.0%		



COMMUNITY SERVICES DEPARTMENT

2023-2024

PROGRAM SUMMARY

Lake Community Action Agency is committed to providing quality services with impact and outcomes for families in our community. Our programs enhance and enrich lives by providing citizens with tools and resources that encourage self-reliance and improved standard of living.



Helping People... Changing Lives

Community Action Helps:

6,918 total, of which (4,819) unduplicated individuals and family members were impacted by services received through the administration of the **Community Services Block Grant (CSBG), Community Services Block Grant American Recovery Program (CSBG-ARP), Weatherization, School Readiness (SR) and Voluntary Prekindergarten (VPK), Integrated Services Pilot Project (ISPP), Low-Income Home Energy Assistance Programs (LIHEAP), LIHEAP-ARP, and The Jacobsen Foundation.**

1,882 households received assistance to help maintain Self-Sufficiency.



32 families became self-sufficient through **gainful employment** from October 1, 2023, through September 30, 2024.

30 households received assistance for **Weatherization / LIHAP-**

Weatherization Home Repair Program, City of Eustis, and City of Leesburg Community Redevelopment Area Programs.

2,400 services were administered through Agency-Wide **Family Self - Sufficiency Programs.**

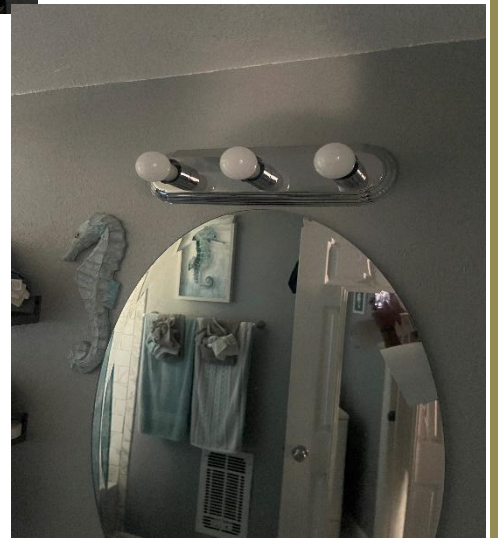


WEATHERIZATION SERVICES DEPARTMENT 2023-2024 PROGRAM HIGHLIGHT

Lake Community Action Agency (LCAA) is committed to providing quality services with impact and outcomes for families in our community. To help achieve this goal, Lake Community Action Agency has always, as a part of its larger strategic planning, considered the value of community partnerships. Our programs are designed to enhance and enrich lives by providing citizens with tools and resources that encourage self-reliance and improved standards of living. This year's program highlights one of the agency's community partnership initiatives. Lake Community Action Agency has been able to use its **Weatherization / LIHAP-Weatherization** service program to leverage funding through the City of Eustis and the City of Leesburg Community Redevelopment Area (CRA) Programs to further assist clients in need of home repair services that may be beyond the scope of work for the Weatherization Assistance Program. These services focus on health and safety measures and allow clients to receive additional funding for home repairs for items that may not be allowed to be repaired under the state weatherization services program. The following services are included in the program: Window and Door Replacements Roof repairs or replacement (limited) Repair or replacement of inefficient heating and cooling systems & water heaters, Fencing, Major electric and plumbing, painting, sod, and foliage replacement. Safety items including handicap ramps, railings, grab bars Security items including locks and lighting. Through LCAA's relationship with the City of Eustis Community Redevelopment Area (CRA) Program, the agency was able to rehab 8 homes, which leveraged over \$64,000, with an average cost of \$12,00 per home. Through LCAA's relationship with the City of Leesburg Community Redevelopment Area (CRA) Program, the agency was able to rehab 12 homes, which leveraged over \$257,000, with an average cost of \$25,000 per home. The total number of projects completed through this program including the weatherization services that the agency provided on these projects was 20 homes to date which have received assistance making the total dollars invested in these projects \$2,270,400 which includes the weatherization average cost per unit of \$8,497. The economic impacts of such partnerships in the local community lead to **Job Creation**: Investments in affordable housing and community projects can create jobs. For example, building 100 affordable rental homes can generate around 161 local jobs in the first year. **Increased Local Spending**: When residents have stable, affordable housing, they can spend more on local goods and services, boosting the local economy. **Tax Revenue**: Such investments can generate additional tax revenue for local governments, which can be used to improve infrastructure and public services. **Housing Stability**: Affordable housing reduces the risk of evictions, which can have long-term positive effects on families and communities thus aligning with the mission of Community Action.

Helping People... Changing Lives Community Action Helps:





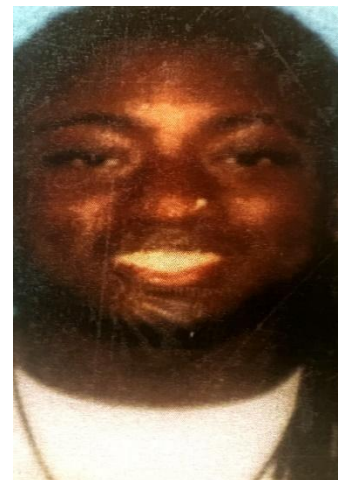
visit us at: lakecaa.org

Integrated Services Pilot Program

Jaavon Copeland

Success Story - Helping a Young Man on His Journey from Homelessness to Self-Sufficiency

I wanted to share an inspiring story of transformation that shows the impact of partnership and community support. Recently, I had the opportunity to work with a young man named Mr. Jaavon Copeland who was homeless. Mr. Copeland moved to Florida in hopes of changing his life around. Although he had no place to live, he was determined to make a way for himself. He didn't have many employment options or training, so he did his research and found out that Lake Community Action Agency, Inc. (LCAA) was assisting people with training and employment opportunities. With this, Jaavon's life took a positive turn, thanks to the collaborative efforts between Lake Community Action Agency, Inc. (LCAA) and myself.



This young man came to us struggling, not only with the challenges of homelessness but also with the uncertainty of his future. Through Lake Community Action Agency's commitment to providing resources and support, we were able to help Mr. Copeland establish stability. He was welcomed into a community that provided a safe space, essential services, and a structured pathway toward self-sufficiency.

Together, we guided Jaavon in setting short and long-term goals, including finding safe shelter, and securing food assistance. LCAA acquired Jaavon with motel vouchers while he attended training as well as gas cards and food. Lake Community Action Agency played a crucial role in helping Jaavon access workforce training and education as the agency provided approved scholarship funding for him to attend Lake Sumter State College's CDL Training Program. In doing so, it enabled him to successfully complete and earn his CDL License and develop new skills that aligned with his ambitions. With our combined support, he soon found a job as a CDL driver with Milton Trucking Inc. right after graduating. This provided not only a steady income but also a renewed sense of purpose and confidence.

Moreover, Lake Community Action Agency's connections to local resources enabled Jaavon to access affordable housing options. Today, this young man is on his way to a brighter future, with a stable job, a place to call home, and a strong support network that will continue to be there for him. This program offers follow-up support to ensure employment on a quarterly basis for up to a year.

This journey has underscored the profound impact that collaboration between individuals and community organizations like ours, can have on someone's life. Witnessing Jaavon's transformation has been a deeply fulfilling experience, and it's a testament to the difference we can make when we work together to uplift those who are most vulnerable.

Thanks to the support and the mission of Lake Community Action Agency, Inc. stories like this would not be possible without the agency's dedication, programs and resources.

Submitted By:

Sylvester Pringle, Career Consultant – Lake Community Action Agency, Inc.

Florida Association for Community Actions' 44th
Annual Training Conference
May 13th - 17th, 2024



The Champion & Legacy Award
Mr. James H. Lowe, CLAP



Success Story: Former Family Self-Sufficiency Program Participant: Ms. Arista Russell



“What God Starts, He Will Finish”

I would like to start off by introducing myself. My name is Arista Russell. I was born and raised in Leesburg, Florida. I am a single mother of 2 daughters, Tyra [now 22] and Chrissy [now 17]. After graduating from high school in May 2002, I started working at a group home for minimum wage. It was barely enough to meet our needs as well as getting things we wanted but I could not time. I was arrested and one day a judge told me that if I came back before offender and I would be sent to prison.



I stopped shoplifting and I began I could not get hired due to my Certified Nursing Assistant Program but I could not afford it. I heard about Ms. Gloria at Lake Community Action Agency and their program so I went to see her. In 2003 I became enrolled in the Family Self-Sufficiency Program and I was able to get enrolled and completed the C.N.A. program at Lake Tech with the agency’s assistance. I completed the program, became employed with Advent Health Waterman for 6 years, but when I went before the Nursing Board I could not get my license due to the charges in my background.

looking into getting a trade because background. I looked into the Gloria at Lake Community Action Agency and their program so I went to see her. In 2003 I became enrolled in the Family Self-Sufficiency Program and I was able to get enrolled and completed the C.N.A. program at Lake Tech with the agency’s assistance. I completed the program, became employed with Advent Health Waterman for 6 years, but when I went before the Nursing Board I could not get my license due to the charges in my background.



I was so depressed I began partying, drinking, and clubbing and now I had different trouble with the law. I began fighting. In February 2007, I was placed on 5 years probation, 2 years suspended sentence and 2 years of community service. This was devastating but also a wake up call. I began working on an appeal for my charges. The first appeal failed but the second was approved and I was able to get off of Community Control. Gradually, I began to get back into the partying lifestyle and finally in 2010, January 29th to be exact, I got into an accident, went to jail and I was sentenced to 3 years in prison on March 29, 2010. While incarcerated I gave my life to Christ and became a new person.



In 2017 I started my own business, “Prosperity Cleaning Service”, which is thriving. Today I have my own home which I purchased in March 2023. My oldest daughter has graduated from high school and is now in college in the Practical Nursing Program. My youngest daughter graduates in 2025 and dually enrolled and will graduate as a Registered Nurse in December 2025.



I am eternally grateful for Ms. Gloria and Lake Community Action Agency for bridging the gap between poverty and self-sufficiency for me and my girls.

Submitted by: Ms. Gloria A. Boone



SR/VPK Summary Report FY 23 - 24 June 2024

The following is a summary of the educational services provided and progress that was gained by the high-risk underserved low-income pre-school children ages 1 to 5 as a result of the Childcare services provided by the Lake Community Action. This program provided educational assistance to develop the following five areas of Learning and Child Development: Print Knowledge, Phonological Awareness, Oral Language / Vocabulary, and Mathematics.

The results of the initial assessment that was performed in October 2022 show that in the area of Print Knowledge, 83% of the students evaluated were below expectations, 0% were meeting expectations, and 17% were exceeding expectations. In the area of Phonological Awareness, 67% of the students were below expectations, 33% were meeting expectations and 0% of the students were exceeding expectations. In the areas of Oral Language and Vocabulary, 100% of the students evaluated were below expectations, 0% of the students were meeting expectations and 0% of the students were exceeding expectations. Finally, in the area of Mathematics, 83% of the students were below expectations, 0% of the students were meeting expectations, and 17% of the students were exceeding expectations.

The results of the second assessment performed in March of 2023 were as follows: In the area Print Knowledge, 50 % of the students evaluated were below expectation, down from 83%, which was a decrease of 33%. Of those evaluated 0% were meeting expectations, and 50% are exceeding expectations, an increase of 33%. In the area of Phonological Awareness, 67% of the students were still below expectations, a decrease of 0% in this area. Of the students assessed, 0% were now meeting expectations and 33% of the students were exceeding expectations. This indicates that 33% of students assessed were meeting expectations and are now exceeding expectations. In the areas of Oral Language and Vocabulary, there were no students below expectation, a decrease of 67%. Now 67% of the students are meeting expectations, and 33% of the students are exceeding expectations, an increase of 33%.

Finally, in the area of Mathematics, 17% of the students were below expectations, a decrease of 66% from the previous testing, 67% of the students were now meeting expectations, an increase of 67%, and 17% of the students were still exceeding expectations.

The results of the third and final assessment performed in May of 2023 were as follows.: In the area Print Knowledge, 33 % of the students evaluated were below expectations, down from 50% in the second testing period, a decrease of 27%. Of those assessed 17% of students were meeting expectations, and 50% of the students were exceeding expectations. In the area of Phonological Awareness, 33% of the students were below expectations, a decrease of 34% in this area. Of the students evaluated, 50% are now meeting expectations, an increase of 50% from the second period, and 17% of the students were exceeding expectations. In the areas of Oral Language and Vocabulary, there were no students below expectations. Now, 33% of students evaluated were meeting expectations, and 67% of the students are exceeding expectations, an increase of 34% from the second testing period. Finally, in the area of Mathematics, 50% of the students were below expectations, a decrease of 33% from testing period two (2), 0% of the students were meeting expectations, down from 67%, and 50% of the students are exceeding expectations, up from 17% during the second testing period which is an increase of 33% in this area.

The impact of the program this year is that the Lake Community Action Agency was able to offer Childcare services to 35 high-risk underserved low-income pre-school age children, ages 1 to 5 and provide the families of those children with wrap around services coupled with intense case-management to help them obtain a greater level of self-sufficiency. The objective of the program is to assist at-risk households with services that empower them to become economically self-sufficiency by removing barriers that prevent self-sufficiency in achieving family stability (i.e., Early Childhood educational services, employment, housing).

This data further supports the fact that high-risk underserved low-income pre-school age children, who receive the educational services they need to prepare them for entering kindergarten, can experience success thus further reducing the Educational Achievement Gap that exists between them and their wealthier counter parts.

Mt. Clair Child Development Center
2000 Park Circle – Leesburg, FL 34748
“Muffins With Mom & Donuts With Dad for Mothers’ & Father’s Day 2024”



Lake Community Action Agency, Inc.

Office locations and area's served

The Leesburg
Neighborhood Service
Center – 1010 North Blvd.
East – Leesburg, FL - 3474
(352)787-1156 and the

Montclair VPK/School
Readiness Center – 2000
Park Circle-Leesburg, FL –
34748

(352)326-8277 located in
Leesburg, FL

*Leesburg Target Area



LCAA Administrative
Office and the
Neighborhood Service
Center - 501 North
Bay Street-Eustis, FL
32726

(352)357-3497

South Lake County
Target Service Area

Okahumpka/Yalaha
Target Area

Mid Florida Homeless Coalition

Serving:

Lake, Sumter, Citrus & Hernando Counties

Sumter County:

The Coleman Enrichment Center
4606 Lime Street – Coleman, FL

Lake Community Action Agency, Inc.
Visit us at: www.lakecaa.org